FORWARD BELGIUM

E-flash 8-2026

FORWARD Belgium: key points



Digitalisation

LUNCH & LEARN | AI agents in forwarding & logistics - 3 December
AI agents in forwarding & logistics: hype or real added value? Find out at our Lunch & Learn on **3 December 2026** in Antwerp.
AI agents are rapidly evolving from experimental concepts into practical tools that help logistics service providers automate processes, work more efficiently and serve customers better. During this session, CNext, Vectrix and Summo will share **concrete real-world examples** and insights into how **AI** is already **being used in forwarding and logistics** today**.**

- How is AI changing the way logistics organisations work?
- How can AI agents automate repetitive back-office work?
- How can smart rates, pricing and quotations contribute to higher turnover and better margins?

Participation is **free** for FORWARD Belgium members, but advance registration is required.

More information and registration



Customs

Use of Type C location codes - a practical guide
To address questions and uncertainties regarding the correct use of Type C location codes and code 4006 in customs declarations, FORWARD Belgium has produced a **practical information document**. This guide provides members with **practical guidance** on the correct application of these location codes, including for goods located in a Temporary Storage Facility (TSF) or a customs warehouse.

Would you like to receive the document, or do you have any further questions? Please feel free to contact the FORWARD Belgium secretariat.



Human Resources

FORWARD Annual Event | Tuesday 8 December

On **Tuesday 8 December,** we look forward to welcoming you to the prestigious **Botanic Sanctuary Antwerp** for the FORWARD Annual Event. In a unique and stylish setting, we will look back on the past year together, strengthen existing relationships and forge new valuable connections. You'll also enjoy an exceptional gastronomic experience, curated by the team of three-star chef **Viki Geunes**. We look forward to raising a glass with you to a successful year and a promising future.

More information and registration



Legal

Suspicious Consignments reporting point: vigilance remains essential

Through the **reporting centre for suspicious consignments,** FORWARD Belgium has recently received further reports of suspicious transport orders that appear to involve identity fraud. In these cases, fraudsters are misusing the names and details of existing, legitimate companies to make the orders appear credible.

We would like to emphasise that the companies concerned may themselves be victims of this fraud. The use of their name or company details does not, therefore, imply that these companies are involved in irregular or fraudulent activities.

We therefore ask our members to be particularly vigilant and always carry out the necessary checks when new orders or consignments are offered. Carefully verify the identity of the client and check the authenticity of the contact and company details provided before accepting an order.

The reporting centre for suspicious consignments remains a key tool for quickly detecting such practices and alerting other professionals within the logistics sector in good time. If you yourself receive an order or consignment that raises questions, please report it via our reporting centre so that we can analyse the information and, if necessary, inform other members.

Together, we can strengthen our sector's resilience against fraud and abuse.



Young FORWARD Belgium

FORWARD Academy 'AI: what nobody is telling us – not even ChatGPT' | 1 December 2026

Artificial intelligence offers unprecedented possibilities, but at the same time raises important questions regarding security, control and societal impact. During this **FORWARD Academy session,** Professor of Philosophy of Technology and columnist **Lode Lauwaert** will guide you through a **critical reflection** on the **opportunities and risks of AI**.

On **Tuesday 1 December 2026** at the **Havenhuis in Antwerp,** discover how we can harness the benefits of this technology without losing control.

We'll round off the event with a **networking reception**.

More information and registration



On our website, you'll find WARD, FORWARD's digital assistant.
WARD helps members quickly find the right information, documents and answers to frequently asked questions. By digitising processes and making information more accessible, WARD contributes to more efficient and sustainable operations within our sector.
Less searching, fewer emails, less paper — more time for what really matters.
You can use WARD directly via our website. The secretariat *remains available for any further enquiries.*



Book your personal appointment

If you are unsure which matters are handled by FORWARD Belgium and/or would like to find out more about what FORWARD Belgium can do for your business, you are always welcome to book a personal appointment.

We'd be delighted to visit you to explain everything in detail.

Book your personal appointment here

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